

GOVERNMENT OF INDIA  
DEPARTMENT OF ROAD TRANSPORT & HIGHWAYS  
(ROAD SAFETY CELL)  
Transport Bhavan

1, Paliament Street, New Delhi 110001

No RT- 25028/2/2003-RSC

Dated 19<sup>th</sup> February, 2004

To

1. The Principal Secretary(Transport)/Secretary(Transport) of all States/UT's
2. Secretary, Home (Transport), Government of Tamil Nadu, Chennai.
3. Transport Commissioner of all States

**Subject:** Need to build confidence in public for helping road accident victims.

Sir,

A copy of a Circular issued by the police authorities in Delhi in this regard is enclosed for information. It is suggested that action on similar lines may be considered by the States and UTs.

Yours faithfully,

-sd-

((ALOK RAWAT))

Joint Secretary to the Government of India,

Tel No 23717294.

Copy to: Director General of Police of all States/U.T's.

Encls: As above.

**CIRCULAR**

It has come to notice that on many occasions, the victims of road side accidents remain unattended for a longer time without medical aid or any help from the members of pub. till the arrival of police at the spot. The members of the public though basically have got an indifferent attitude in such situations, but due to the unnecessary involvement in the accidental cases, they in turn hesitate to remove the injured to the hospitals to which results in the loss of human life and the image of the police fades in the eyes of the public.

2. Keeping in view the unnecessary loss of human life, it becomes imperative to train our police personnel undergoing training in various courses (induct ional and promotional) on the following lines. The police personnel on duty either in police stations or in the hospital should politely put the following questions to the person who brings the injured to the hospital.

(i) Where have you brought this person?

(ii) Do you know anything about the case of the injury of the person?

(iii) May I have your particulars?

3. It is likely that the person would answer the first question, may not have an answer for the second and hesitate to reply the third in which case it should not be insisted upon. The escorts should, under no circumstances, be detained in the hospital for interrogation. On the other hand, he should be treated with courtesy.

4. At times the District Staff and the PCR vans also delay the removal of the injured to the hospital on account of various jurisdictional formalities or other duties regarding photographs etc. Instructions, therefore, need to be re-iterated once again that even a minor delay can mean a question of life or death for the injured. Without waiting for the photographer etc. the injured has to be removed to the hospital by the quickest means. Even in case of fatal accidents the first effort should be to take the injured to the hospital rather than declaring him dead on the spot by the PCR or the District Staff.

5. It is emphasized that the members of the public, who rendered voluntary help to persons injured in accidents, should not unnecessarily be questioned and detained at police stations. It has been observed that these orders are not being complied with.

6. It is, therefore, once again emphasized upon all concerned that people who bring accident victims to hospitals but treated with utmost courtesy and should not be harassed in any way. Even if they are unwilling to give their particulars, the same should not be insisted upon.

7. The local police should pay the transportation expenses to the public man who brings the victims to the hospital his given address in accordance with Delhi Administration's letter No. F.1/6/82-AC, dated 29.7.87, which empowers the Head of Office to reimburse the hire charges of vehicles up to Rs. 100/- in each case. This will help in acquiring public help to save the human life.

8. It is, therefore, impressed upon that the above said instructions may be included in the syllabi of all the courses run by Delhi Police.

9. This has approval of Commissioner of Police, Delhi.

Sd/-

(Kartar Singh)  
Addl. Commissioner of Police (Trg.), Delhi  
\*Rana\* 19/11/87

Dated, Delhi, the 20<sup>th</sup> of Nov. 1987.

No. 16518-70/AP - III

Copy to :-

1. All Addl. CsP in Delhi for Information.
2. P.A. to C.P., Delhi for the information of C.P.
3. The Principal, PTS, DCs P/4<sup>th</sup> & 7<sup>th</sup> Rns DAP/Delhi/New Delhi for including the above instructions in the syllabi of the courses run by their units.
4. All DCsP/HQ (I) & (II)
5. ACsP/HQ(P), (G) & (C&T).
6. All Inspectors/Head Assistants in PHQ including HAC&T/PHQ